British Council Sudan
Comments and Complaints Form

Ref No. _____ Date: _____ Time: _____ CS Advisor: _____	Complaint Type: **Phone**/ **Email**/ **Social Media**/ **In person** Customer Name: _____ Contact No: _____ Reason For visiting British Council: _____

Complaint/ Suggestion: *(Please provide a brief description of your concern below)*

(For Internal Use Only)
CS Team Action Taken:

Resolve: